

Why Choosing PentaHealth for Your Care Matters – Charles P. Catania, MD

In today's world of on-demand everything, it's tempting to turn to urgent care clinics or national telehealth companies for quick medical needs. But when it comes to your health, convenience shouldn't come at the cost of quality, continuity, or trust. At PentaHealth, we offer the same ease of access - but with a deeper commitment to your well-being, rooted in relationships, communication, and community.

When choosing a primary care provider (PCP), look for someone who communicates clearly, offers same-day access, and prioritizes long-term, personalized care. A good PCP should be easy to reach, coordinate well with specialists, and take the time to listen and involve you in decisions. They should focus on prevention, manage chronic conditions effectively, and offer affordable, high-quality care that fits your needs. Most importantly, you should feel respected, heard, and supported at every visit. This is what we take pride in at PentaHealth.

Why PentaHealth is a great choice for both acute and chronic care:

1. Same-Day Access, 7 Days a Week

Illness doesn't wait - and neither should you. PentaHealth offers same-day appointments every day of the week, including evenings and weekends. Whether you're dealing with a sore throat, a skin rash, or a chronic condition that needs attention, our doors are open when you need us most.

2. Walk-In Convenience Without Compromise

All our offices in the surrounding Philadelphia counties have same day hours for urgent issues. You'll get prompt attention from a provider who has access to your full medical history - instead of someone seeing you for the first and only time. Being able to walk in for an urgent issue to your regular provider is a service that is second to none.

3. Strong Communication = Better Care

At PentaHealth, you're never left in the dark. We prioritize clear, responsive communication - whether it's following up on test results, answering your questions, or coordinating with specialists. When referrals are needed, we work closely with top local specialists to ensure seamless transitions and integrated care. Our team keeps you informed every step of the way.

4. Providers Who Know You and They Care

Unlike walk-in clinics or large corporate telehealth platforms, our providers build real relationships with our patients. That means:

- More personalized care
- Safer, more informed decisions
- Long-term planning for your health - not just short-term fixes

Whether you need support managing diabetes, anxiety, high blood pressure, or just need your annual physical, we're here for you - year after year.

5. Independent and Physician-Owned

PentaHealth is solely owned and operated by our physicians. We are proud to be independent - not part of a health system or corporation. That means:

- Decisions are made by doctors, not executives
- Our focus is on patient care, not profits
- We have pride in serving the communities where we live and work

As local physicians, we're committed to building a healthier Chester County - one patient at a time.

6. Affordable, High-Quality Care

We provide top-tier care that's also cost-conscious. Our value-based care model helps keep healthcare affordable for patients and families. Unlike urgent care clinics that may upcharge or recommend unnecessary tests, our goal is to do what's right - not what's billable.

7. Telehealth That Works for You

Yes, we offer telehealth but in a different way. Our scheduled virtual visits are with providers who know you and your health history. This ensures safer, more meaningful care than you would receive on a national telehealth app.

8. Here to Be Your First Call for All Your Health Needs

When you choose PentaHealth, you're choosing:

- Access and convenience
- Consistent, trusted providers
- Clear communication and care coordination
- Lower costs without lower standards
- Local, independent physicians who care deeply about your community

Whether it's a quick sick visit or long-term care for a chronic condition, we're here for you - today, tomorrow, and for years to come.

[Ready to experience the PentaHealth difference?](#)

Find your nearest office, hours, and phone numbers here: [Office and Locations - PentaHealth](#)

Find our same day hours here: [Patient-Same-Day-Hours-chart-final.jpg \(1920×1080\)](#)

Find a Provider ready to be trusted with your care here: [Find A Doctor - PentaHealth](#)

Dr. Charles P. Catania is the medical director for PentaHealth. He is board certified in Family Medicine and Hospice Medicine. He received his medical degree from the American University of the Caribbean School of Medicine; medically trained in England; and completed residency at Underwood Memorial Hospital in Woodbury, New Jersey, where he was named Chief Resident in 2009 and served on the New Jersey Academy of Family Physicians Board of Directors.

Dr. Catania has been in a private practice setting since 2010 and has been named “Readers’ Choice Top Doc” in South Jersey Magazine in August 2013, and “Top Doc” by his peers in Mainline Today Magazine in 2016, 2018, 2019, 2020, 2021, and 2022.

Dr. Catania has an interest in all facets of family medicine. He enjoys spending time and getting to know his patients on a personal level and providing care when they need it most. He loves working our walk-in hours and in our PentaHealth Today clinic on Sundays.

He treasures time with his wife and children, and he takes pride in bringing a very personal and friendly experience when caring for his patients here at PentaHealth.



Dr. Charles P. Catania